

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

POSTAL RATE AND FEE CHANGES, 2001

Docket No. R2001-1

ERRATUM TO UNITED STATES POSTAL SERVICE RESPONSE TO
INTERROGATORY OCA/USPS-23
(October 24, 2001)

The last line of the original response to OCA/USPS-23, filed October 18, 2001, erroneously uses "POS ONE" instead of "IRT" to modify "terminals". A corrected response, still consisting of a single page, is attached.

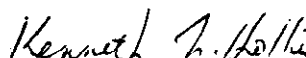
The interrogatory is repeated verbatim followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

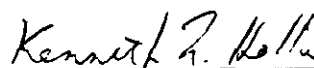


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CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.



Kenneth N. Hollies

**RESPONSE OF UNITED STATES POSTAL SERVICE TO INTERROGATORY OF THE
OFFICE OF THE CONSUMER ADVOCATE
[ERRATUM, October 24, 2001]**

OCA/USPS-23: Please explain the difference between a POS (point of sale) terminal and an IRT (integrated retail terminal).

RESPONSE:

Both POS ONE and IRT terminals assist retail personnel in providing information and services at retail counters. As such, they essentially perform the same job. The Postal Service began using IRTs in the early 1980s, and began deploying POS ONE terminals in December 1997.

Naturally with the forward march of technology, the more recent POS ONE terminals provide additional assistance not available with the IRTs. Among the POS ONE hardware improvements are an integrated slip printer, color monitors, and enhanced scanning methods. For mailing transactions, POS ONE offers more detailed and clearer mailing service information. Most stamp and retail product sales can be captured by the POS ONE system via barcode-scanning rather than by the manual entry that is necessary when using the IRTs. Finally, POS ONE captures more transactional data than IRT terminals.